



Van VLIET Flower Group

Postbus 687
2675 ZX Honselersdijk
Nederland

Tel: +31 (0)174 637 676
Fax: +31 (0)174 637 699

info@jvanvliet.com
www.jvanvliet.com

OBRAZAC GRUPACIJE VAN VLIET FLOWER GROUP ZA KORISNIČKE INFORMACIJE + ODREDBE I UVJETI + PRAVILA ZAŠTITE PRIVATNOSTI

Potpišite Obrazac za korisničke informacije, Odredbe i uvjete te Pravila zaštite privatnosti

POJEDINOSTI O PODUZEĆU:

Puno ime kandidata:

Naziv poduzeća:

Adresa za izdavanje računa:

Država:

Dostavna adresa:

Br. tel.:

Br. faksa:

Adresa elektroničke pošte:

Mrežno mjesto:

Informacije o poduzeću:

Koji pravni oblik ima vaše poduzeće? (odaberite samo jedan)

d.o.o/d.d

Partnerstvo

Privatno društvo / trgovačko društvo s jednim članom

Adresa registriranog ureda:

PDV broj:

Godina osnivanja:

Matični br. poduzeća:

Navedite puno ime (puna imena) i tel. br. SVIH partnera

Partner A:

Br. tel.:

Partner B:

Br. tel.:

Partner C:

Br. tel.:

Datum početka trgovanja:

Godišnja prodaja:

Br. zaposlenika:

Ime za kontakt Kupca:

Br. tel.:

Ext. Br.:

Adresa elektroničke pošte:

Broj mobitela:

Ime za kontakt
Računovodstvenog odjela:

Br. tel.:

Ext. Br.:

Adresa elektroničke pošte:

Broj mobitela:

REFERENCE:

Ime i tel. br. dva glavna dobavljača:

1. glavni dobavljač:

Br. tel.:

Vrijednost godišnjih kupnji:

2. glavni dobavljač:

Br. tel.:

Vrijednost godišnjih kupnji:

Draž mi je primati informacije od grupacije Van Vliet e-poštom. Da Ne

Draž mi je primati bilten poduzeća Van Vliet. Da Ne

Uplate: Svi su računi plativi u skladu s dogovorenim kreditnim odredbama.

Potraživanja: Obavijest o zahtjevu za odobrenje po računu treba poslati u roku od 24 sata sa svim pojedinostima.

Isporuca: Ako korisnik nema raspoloživog predstavnika u trenutku isporuke ili ako ne ponudi potpis, smatra se da je isporuka prihvaćena.

Svojim potpisom u nastavku potvrđujete da prihvaćate sadržaj „Odredbi i uvjeta” i „Pravila zaštite privatnosti”

Puno ime:

Radno mjesto:

Direktor

Vlasnik

Datum:

Polje za potpis:

TERMS AND CONDITIONS



General Terms and Conditions

drawn up by the Association of Wholesalers in Floricultural Products (VGB) and filed with the Amsterdam Chamber of Commerce and Industry under no. 40596609.

I GENERAL

1. These General Terms and Conditions apply to all offers made by a wholesaler (the 'Seller') to all agreements concluded between the Seller and a customer (the 'Buyer') and to the performance of those agreements. Unless otherwise explicitly agreed in writing, terms and conditions of the Buyer are excluded.

2. Any varying provisions must be expressly agreed in writing. The varying provisions will have preference over the General terms.

II OFFERS/AGREEMENT

1. All offers made shall not bind the Seller, unless they specify a time limit. If a non-binding offer is accepted by the Buyer, the Seller may nevertheless revoke the offer within two working days of receipt of the acceptance.

2. Any details published by the Seller about the offered product, including but not limited to images, product specifications and similar communications, on the Seller's website or wherever else, serve only as indications. No obligation arises from them on the part of the Seller, and the Buyer cannot derive any rights from them, unless the Seller has explicitly stated in writing that the products in question correspond with the published details.

3. An agreement will be concluded at the moment of express acceptance of the order by the Seller in a manner that is customary in the sector.

4. Offers are once-only and will not apply to repeat orders.

III PRICES

1. The prices are ex works (EXW) Seller's.

2. Unless otherwise agreed, the prices do not include value added tax (VAT), import duties, other taxes and charges, costs of quality inspection and/or phytosanitary testing, costs of loading and unloading, packaging, transport, insurance and any other costs. The Seller shall charge the Buyer all increments to the cost price which are paid initially by the Seller and/or which the Seller is required to charge the Buyer on the basis of a legal arrangement. Transportation insurance will be taken out only at the explicit request and at the expense of the Buyer.

3. The prices are in euros, unless another currency is stated in the invoice.

IV DELIVERY AND DELIVERY TIME

1. Any delivery times quoted are an indication only and may in no event be regarded as being of the essence, unless otherwise expressly agreed in writing. The Seller will not be liable for any loss incurred by the Buyer as a result of delays beyond the delivery time quoted.

2. Should the Seller not be able to perform (part of) an order, he will inform the Buyer as soon as possible. If the Seller is not able to deliver the ordered quantity, he may deliver a smaller quantity or postpone the performance and/or, by mutual arrangement with the Buyer, deliver other products that are similar or of the same value.

3. Unless otherwise expressly agreed in writing the Seller's warehouse or processing area or any other place indicated by the Seller will be regarded as the place of delivery. The risk is transferred to the Buyer at the moment of delivery or, in the event of transportation, at the moment the products are handed over to the haulier or leave the delivery location to be transported, irrespective of whether the transportation takes place from the delivery location and/or whether the Buyer or the Seller pays the transportation costs.

4. Delivery will be free only if and to the extent as so agreed and stated by the Seller in the order confirmation.

5. The Seller reserves the right not to perform orders if the Buyer has not paid for previous deliveries within the agreed term of payment, if the Buyer has otherwise failed to fulfil his obligations or if, in the Seller's opinion, the Buyer is at risk of failing to fulfil his obligations to the Seller.

6. If the Buyer has not taken delivery of the products at the agreed time and place, the Buyer will be in default and liable for any loss in quality. The products ordered will be available to the Buyer during storage and will be stored to the Buyer's account and at the Buyer's risk.

7. If, however, the Buyer has not taken delivery of the products after a limited storage period (that may be considered reasonable in view of the product type) and if in the opinion of the Seller the risk of loss of quality and/or decay of the products so demands in order to limit loss, the Seller will be entitled to sell the products in question to a third party.

8. Non-performance by the Buyer does not relieve him of his obligation to pay the full price.

9. The Seller will not be liable for any loss incurred as a consequence of non-delivery.

V FORCE MAJEURE

1. In the event of force majeure the Seller may fully or partly rescind the agreement or postpone delivery for the duration of the force majeure.

2. 'Force majeure' includes, but is not limited to, circumstances such as civil commotion, war, strikes, natural disasters, epidemics, terrorism, weather conditions, traffic conditions such as roadblocks, road work or traffic jams, fire, government measures or the such, also if these circumstances relate only to the execution of the agreement by enlisted third parties such as a supplier of the Seller or a haulier.

VI PACKAGING

1. The products will be packaged in the manner that is customary in the flower and plant wholesale trade in such a way as will be determined by the Seller in accordance with sound business practice, unless otherwise agreed in writing.

2. Non-reusable packaging may be charged and is non-returnable.

3. If the products are delivered in reusable packaging (cardboard boxes) and/or on durable transport material (stacking trolleys, containers, pallets etc.), the Buyer shall return identical packaging material with the same registration (e.g. a chip or label) to the Seller within a week of delivery, also if a usage fee is charged, unless otherwise agreed in writing.

4. If return consignments are not sent on time or durable packaging and/or transport material that is loaned to the Buyer for the longer term is not returned within a reasonable time set by the Seller, the Seller reserves the right to a) charge the costs thereof to the Buyer and b) recover from the Buyer any further loss incurred by the Seller in connection herewith, such as extra rental costs.

5. Any costs initially paid by the Seller for the return transport will be charged separately to the Buyer unless otherwise agreed in writing. If a deposit is charged, that deposit will be refunded after the material in question has been returned in good condition.

6. The Buyer shall reimburse the Seller for the repair or replacement costs of reusable and/or durable packaging that is damaged or lost and for any further damage sustained by the Seller in connection herewith, such as extra rental costs.

7. In the event of a dispute between the Seller and the Buyer with regard to outstanding quantities of transport material the administrative records of the Seller shall prevail.

VII COMPLAINTS

1. Notification regarding complaints concerning visible defects, including quantities, sizes and/or weight, must be received by the Seller by fax, telex, e-mail or telephone immediately after discovery but at the latest within 24 hours of receipt. Notification by telephone must be confirmed in writing by the Buyer within two days of receipt of the products. The Buyer or recipient of the products must also note any visible complaint upon delivery on the transport documents in question.

2. Complaints concerning non-visible defects in products delivered must be notified to the Seller immediately after discovery. If the complaint was not submitted in writing, it must be confirmed to the Seller in writing within 24 hours.

3. A complaint must in any event contain: a. a detailed and accurate description of the defect(s), supported by evidence in the form of, for example, photos or an expert report; and b. a statement of any other facts from which it can be inferred that the products delivered and the products rejected by the Buyer are one and the same.

4. The Buyer is to enable the Seller to investigate, or instigate an investigation of, the validity of the complaints on location and/or to take back the products delivered, unless the Seller has explicitly agreed in writing to waive an investigation on location. The products must be kept in the original packaging.

5. Complaints that concern only a part of the products delivered will not entitle the Buyer to reject the entire delivery.

6. Once the time limits referred to in VII.1 and 2 have elapsed, the Buyer will be deemed to have accepted the products delivered and the invoice rendered. The Seller will then no longer be obliged to handle any claims submitted by the Buyer.

7. If a complaint submitted by the Buyer proves unfounded, the Buyer shall reimburse the Seller for any costs incurred in connection with the investigation.

VIII LIABILITY

1. The Seller is not liable for any loss incurred by the Buyer, unless and to the extent the Buyer proves, that the loss was caused by intent or gross negligence on the part of the Seller.

2. Defects concerning any possible phytosanitary and/or other requirements that are applicable in the country of importation do not entitle the Buyer to any indemnification or rescindment of the agreement, unless and to the extent that the Buyer has informed the Seller of these requirements beforehand in writing.

3. The Seller is never liable for any consequential loss suffered by the Buyer. Should the Seller nevertheless have to indemnify a loss, liability of the Seller for any loss incurred by the Buyer will not exceed the invoice value of the part of the products delivered to which the claim applies.

4. Unless otherwise expressly stated, the products delivered are intended exclusively for decorative purposes and are not suitable for internal consumption. The Seller notes that the products may have harmful effects on humans and/or animals in the event of incorrect use, consumption, contact and/or hypersensitivity. In addition, moisture dripping from some products can cause damage to materials that it comes into contact with. The Buyer must pass on this warning to its customers and indemnifies the Seller against any and all claims from third parties, including end users, in respect of these consequences.

IX PAYMENT

1. Payment must be made at the office of the Seller and at the Seller's option: a. net cash on delivery; or
b. within the term indicated by the Seller or, if no term has been specified, within 30 days after the invoice date, by means of deposit or transfer to a bank account indicated by the Seller; or
c. by automatic withdrawal.
Any possible bank charges will be for the account of the Buyer.

2. The Buyer may not defer payment of the purchase price or deduct any amounts from the purchase price without explicit prior written permission from the Seller.

3. The Buyer will be in default upon the expiry of the term of payment. The Seller will then be entitled to rescind the agreement with immediate effect. The Seller is not liable regarding any consequences that this rescindment might entail.

4. If the Buyer is in default, the Seller will be entitled to charge interest of 1.5% on a monthly basis or, should the legal rate be higher, the legal rate on the amount outstanding, as from the due date of the invoice until the date of payment in full. If the Buyer is in default the Seller is further entitled to charge any exchange-rate losses incurred as a consequence thereof.

5. A Buyer based in an EU Member State other than the Netherlands shall inform the Seller correctly in writing of his VAT identification number. At the first request of the Seller the Buyer shall further provide the Seller with all the information and documents that the Seller requires to prove that the products have been delivered to an EU Member State other than the Netherlands. The Buyer shall indemnify the Seller against all claims and all adverse consequences arising from failure or partial failure to fulfil these obligations.

6. If third parties are instructed to collect overdue payments, the Buyer shall account to the Seller for any court and/or out-of-court costs involved, subject to a minimum of 15% of the outstanding sum, and such sums will fall due immediately.

X RETENTION OF TITLE

1. Title to all products delivered will continue to vest in the Seller until the Buyer has settled in full all amounts that are payable or will be payable to the Seller by the Buyer for products delivered by the Seller, including payments for any shortcomings by the Buyer in the fulfilment of his obligations.

2. The Buyer may not pledge the delivered products or use them as security in any other manner as long as ownership has not been transferred. If third parties levy or intend to levy an attachment on those products or otherwise wish to dispose of them, the Buyer must immediately inform the Seller accordingly.

3. The Buyer must always fully cooperate, at the Seller's first request, in the Seller's exercising of its retention of title. The Buyer will be liable for all costs incurred by the Seller in connection with its retention of title and any related actions, as well as for any direct and indirect loss incurred by the Seller arising therefrom.

4. With respect to products destined for export, from the time of arrival in the country of destination, the law of the country of destination will apply to the property law consequences related to retention of title. From that moment, if permitted under that applicable law, the following provisions apply in addition to the provisions of points 1 to 3 above:

a) In the event of breach of contract by the Buyer, the Seller will have the right to immediately take possession of the products delivered and of the relevant packaging and transport materials, and to dispose of them at its discretion. If so prescribed by law, this will imply termination of the agreement in question.

b) The Buyer will be entitled to sell the products in the ordinary course of its business. It hereby assigns all claims that it may acquire against third parties pursuant to such sales. The Seller hereby acknowledges this assignment and reserves the right to pursue any such claims as soon as the Buyer fails to fulfil its payment obligations.

c) The Buyer may process the products in the ordinary course of its business, whether or not the products are mixed with other products not supplied by the Seller. The Seller will acquire joint title to the new goods, in the proportion in which the Seller's products form part of those new goods, the ownership of which, should this occur, is transferred at this moment by the Buyer to the Seller, who accepts this transfer.

d) If the Seller is required by law to surrender part of the stipulated security on request (if the security exceeds the value of any outstanding claims by a certain percentage), it will do so as soon as the Buyer so requests and if it is also apparent from the Seller's accounting records.



PRAVILA ZAŠTITE PRIVATNOSTI GRUPACIJE VAN VLIET FLOWER GROUP

Ako vam je draže primati informacije o pravilima zaštite privatnosti na nizozemskom, obratite nam se na adresu info@jvanvliet.com.

Poduzeće Van Vliet razumije da vam je privatnost vrlo važna i radimo sve što možemo da bismo je poštovali. Iz toga razloga vašim se osobnim podacima koristi samo poduzeće Van Vliet: nikad ih bez vaše prethodne privole ne prenosimo trećim stranama u komercijalne svrhe osim ako je to neophodno za isporuku naših proizvoda ili pružanje naših usluga ili je s njima povezano.

Istovremeno se poduzeće Van Vliet obavezuje da će vas uvijek informirati o posebnim i promotivnim ponudama koje će vas vjerojatno zanimati. Međutim, ako ne želite primati nikakve komercijalne poruke od nas, možete se odjaviti s našeg popisa korisničkih adresa služeći se uputama navedenima u samim porukama.

U odjeljcima u nastavku detaljno je objašnjeno kako poduzeće Van Vliet obrađuje vaše osobne podatke kada se koristite našim uslugama i kada posjetite naše mrežno mjesto www.jvanvliet.com

Prikupljanje i uporaba osobnih podataka

Ako se želite koristiti našim uslugama, možda ćemo od vas tražiti neke osobne podatke, kao što su pojedinosti o poduzeću, vaše ime i prezime, prijavu, adresu e-pošte, telefonski broj ili druge informacije za kontakt. Možda ćemo od vas tražiti i druge podatke koje trebamo radi isporuke proizvoda i pružanja usluga.

Osobne podatke možemo prikupljati raznim kanalima. Možemo prikupljati vaše osobne podatke kada izradite račun, pošaljete narudžbu, nazovete našu korisničku službu, u elektroničke obrasce na našim mrežnim mjestima ili portalima upišete svoje pojedinosti, pretplatite se na bilten ili od nas zatražite informacije. Poshranjuju se i vaši podatci o računu i plaćanju. Nadalje, prikupljamo podatke o vašoj uporabi naših usluga i mrežnih mjesta radi unaprjeđenja naših usluga.

Prikupljene podatke rabimo za isporuku proizvoda i pružanje usluga, za slanje računa, za uređivanje kupaca, za upravljanje sporovima, za borbu protiv prijevara i kršenja počinjenih protiv poduzeća Van Vliet i/ili njegovih zaposlenika, za unaprjeđenje kvalitete usluga, u svrhu unutarnjeg prijavljivanja i radi planiranja i prijevoza cvijeća i biljaka.

Osobni podatci pohranjeni su za trajanja isporuke naših usluga i mogu se čuvati do sedam godina nakon što osoba / profesionalni kupac prestane biti kupac poduzeća Van Vliet, osim ako od poduzeća Van Vliet ne zatražite brisanje osobnih podataka. Ako od poduzeća Van Vliet zatražite brisanje osobnih podataka, poduzeće Van Vliet izbrisat će sve moguće osobne podatke, ali ima pravo i odbiti zahtjev za brisanjem svih osobnih podataka u mjeri u kojoj poduzeće Van Vliet ima zakonsku obavezu pohranjivanja osobnih podataka.

Zaštita osobnih podataka

Poduzeli smo tehničke i organizacijske mjere radi zaštite podatkovnih baza u kojima se čuvaju vaši podatci od neovlaštenog pristupa, neovlaštene uporabe, krađe ili gubitka. Redovno vrednujemo i usvajamo sigurnosne mjere da bismo vam i dalje mogli pružati visoku razinu zaštite.

Otkrivanje osobnih podataka trećim stranama

Ne dajemo prikupljene podatke trećim stranama osim ako je to potrebno za isporuku proizvoda i pružanje usluga ili je povezano s njima. Poduzeće Van Vliet ima pravo otkriti vaše osobne podatke kada se od nas to zahtijeva zakonom ili na zahtjev bilo kojeg mjerodavnog zakonskog tijela.

Specifične informacije o privatnosti za profesionalne kupce i njihove zaposlenike

Zaposlenici profesionalnih kupaca imaju pravo na pristup svom računu na internetu te pravo na ispravak i brisanje svojih osobnih podataka.

Pravila zaštite privatnosti povezana s našim mrežnim mjestima

Možete posjetiti naše mrežno mjesto, a da pritom ne trebate upisati nikakve osobne podatke. Pristup nekim dijelovima ili funkcijama našeg mrežnog mjesta može biti ograničen za posjetitelje bez računa. Nakon što izradite račun i prijavite se na naše mrežno mjesto ili portal, imat ćete potpuni pristup našim proizvodima i uslugama.

Podatci za povezivanje

Bilježimo informacije o spajanju koje izvedete na naša mrežna mjesta te o softveru i uređajima koje rabite da to postignete. Te informacije obuhvaćaju vašu adresu IP-a, vrijeme vašeg posjeta mrežnom mjestu, vrstu preglednika i vrstu i marku uređaja koji rabite i stranice koje posjećujete. Ti se podatci rabe radi izrade statistike i unaprjeđenja kvalitete našeg mrežnog mjesta i usluga putem analize vašeg ponašanja prilikom pregledavanja našeg mrežnog mjesta. Te se informacije mogu rabiti i za prilagođavanje naše ponude na mrežnom mjestu vašim potencijalnim potrebama.

Praćenje komercijalnih e-poruka od poduzeća Van Vliet

Poduzeće Van Vliet može vam slati e-poruke da bi vas informiralo o svojim postojećim i novim proizvodima, uslugama i promotivnim ponudama, osim ako ne iskoristite pravo na prigovor. Poduzeće Van Vliet rabi alate za mjerenje i praćenje utjecaja tih e-poruka: jeste li otvorili e-poruku ili ne, jeste li kliknuli na hipervezu ili ne itd. Ti se alati rabe radi povećane učinkovitosti kampanja e-porukama i radi boljeg prilagođavanja ponuda poduzeća Van Vliet vašim osobnim potrebama.

Analiza uporabe mrežnih mjesta poduzeća Van Vliet

Možemo se koristiti uslugama trećih strana na svojim mrežnim mjestima radi praćenja, analiziranja i izvješćivanja o uporabi koju izvršavaju posjetitelji našeg mrežnog mjesta. U tu svrhu treće strane koje poduzeću Van Vliet pružaju te usluge mogu prikupljati anonimne podatke o vašoj uporabi naših mrežnih mjesta, uključujući i vaše ponašanje na našim mrežnim mjestima ili putem postavljanja kolačića. Zahvaljujući tim podacima može pratiti greške u svojim mrežnim mjestima i odrediti kako možemo unaprijediti vaše korisničko iskustvo na našem mrežnom mjestu. Možete izbrisati kolačiće u postavkama svog preglednika.

Promjene u našim Pravilima zaštite privatnosti:

U budućnosti možemo proširiti ili prilagoditi svoja pravila zaštite privatnosti (na primjer, da bismo se prilagodili novim razvojnim trendovima). Stoga preporučujemo da ova pravila zaštite privatnosti redovito pregledavate.

Podatci za kontakt poduzeća Van Vliet

Imate pravo poslati zahtjev da biste saznali koje je osobne podatke o vama pohranilo poduzeće Van Vliet, ispravili ili izbrisali osobne podatke. Ako imate pitanja ili zahtjeva glede pravila zaštite privatnosti poduzeća Van Vliet, možete se obratiti poduzeću Van Vliet na adresu e-pošte info@jvanvliet.com ili pismom na adresu P.O. box 687, 2675 ZX Honselersdijk, The Netherlands (Nizozemska).

By signing Svojim potpisom u nastavku potvrđujete da prihvaćate sadržaj „Pravila zaštite privatnosti”

Full name:

Position:

Director

Owner

Date:

Signature: